

Financial Assistance Offered

Monongahela Valley Hospital (MVH) offers financial assistance through its Financial Assistance Policy to patients unable to pay for emergency or medically necessary care.

Eligibility Requirements and Assistance Offered

Eligibility for financial assistance is based on multiple factors, including the nature of the condition and care required, insurance coverage or other sources of payment (including personal injury claims), income (Federal Poverty Level guidelines used to determine the amount of financial assistance offered), family size, and assets.

Financial assistance is offered to patients who are uninsured and underinsured. Partial or full financial assistance will be granted based on a patient's ability to pay the billed charges.

Patients must fully comply with the application process, including submitting bank statements and pay stubs, as well as completing the application process for all available sources of assistance, including Medicaid or Medical Assistance.

How to Apply for Assistance

The patient or any person involved in the care of the patient, including a family member or provider, can express financial concerns at any point during the patient's care. The patient or responsible party will then be encouraged to complete a financial assistance application.

Financial assistance is limited to medical care provided at Monongahela Valley Hospital, Inc. Expenses such as durable medical equipment and prescriptions are not covered under the Financial Assistance Policy. MVH will uphold the confidentiality and dignity of each patient, and any information submitted for consideration of financial assistance will be treated as protected health information under the Health Insurance Portability and Accountability Act (HIPAA).

Where to Obtain Copies

Monongahela Valley Hospital's Financial Assistance Policy and Application are available free of charge by calling Patient Financial Counselors at 724-258-1179 and by requesting a copy by mail or email. The policy and application are also available online for downloading and printing at www.monvalleyhospital.com. Copies of the policy and application are also available in the Emergency Department, the Admissions Department and all Registration areas for Monongahela Valley Hospital locations.

Contact for Information and Assistance

Additional information about the Financial Assistance Policy and assistance with the application process can be obtained from Patient Account Services:

- Online at www.monvalleyhospital.com
- By calling 724-258-1179 or visiting a credit office location in the hospital

For Non-English Speakers

Translation of the Financial Assistance Policy, Financial Assistance Policy Application and this Plain Language Summary are available through Language Line.

No More Than Amount Generally Billed (AGB)

A patient determined to be eligible for financial assistance may not be charged more than amounts generally billed for emergency or other medically necessary care to patients who have insurance for such care.